

Health policy and protocol



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We want you to feel as safe as at home while you stay with us.
Please read the following carefully.



Arrival rules

- Disinfect shoes and luggage upon arrival.
- Use of CROCS mandatory.
- Only one person at reception at a time.



General

- Maintain the safety distance of 1,5m.
- Wear a mask when distance is not possible.
- Maintain good hand hygiene



Check-in

- Check-in with prior notice of arrival time
- Do you arrive late or early? Call: +34 971 638 736
- Surfaces are disinfected regularly.
- Pens and keys are disinfected after each use.



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Common areas

- Maintain the safety distance of 1,5m.
- Wear a mask when distance is not possible.
- We recommend the use of hydroalcoholic gel before and after touching the surfaces.



Rooms

- The rooms are thoroughly disinfected after each guest.
- If you need something, ask reception or call us!



Bathrooms

- The bathrooms will be for individual use of each room and are disinfected regularly. Only use your designated bathroom.
- Limited maximum capacity.



Food and drinks

- Food must be stored in the available plastic containers.
- Food and drinks must not be taken up to the rooms.
- Self service bar available to customers

