

# Health policy and protocol

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We want you to feel as safe as at home while you stay with us.  
Please read the following carefully.



## Arrival rules

- Disinfect shoes and luggage upon arrival.
- Use of CROCS mandatory.
- Only one person at reception at a time.



## General

- Maintain the safety distance of 1,5m.
- Wear a mask when distance is not possible.
- Maintain good hand hygiene



## Check-in

- Check-in with prior notice of arrival time
- Do you arrive late or early? Call: +34 971 638 736
- Surfaces are disinfected regularly.
- Pens and keys are disinfected after each use.

# Health policy and protocol



## Common areas

- Maintain the safety distance of 1,5m.
- Wear a mask when distance is not possible.
- We recommend the use of hydroalcoholic gel before and after touching the surfaces.



## Rooms

- The rooms are thoroughly disinfected after each guest.
- If you need something, ask reception or call us!



## Bathrooms

- The bathrooms will be for individual use of each room and are disinfected regularly.
- Please only use your designated bathroom.



## Food and drinks

- Food must be stored in the available plastic containers.
- Food and drinks must not be taken up to the rooms.
- Self service bar available to customers